



SUBJECT: UNIVERSITY NOTIFICATION

DATE: April 20, 2020

Dear NDNU Community Members,

COURSE WITHDRAWAL DATES EXTENDED

Due to COVID-19, NDNU is temporarily altering some policies for the Spring 2020 semester to accommodate our students. [Please read more here.](#)

Learn more about the [new tuition and fees schedule here](#) and the opening of registration for summer and fall 2020.

DISABILITY RESOURCE CENTER

With the transition to online learning, we are all looking for more efficient ways to learn. Discover [Strategies for Increasing Accessibility during Online/Remote Learning here.](#)

COMMUNITY RESOURCES FOR BASIC NEEDS

If you or someone you know is experiencing food and/or shelter insecurity, please [click here for more information.](#)

STUDENT FEES AND REIMBURSEMENT PROCESS

NDNU will provide a 50% reimbursement for the spring 2020 semester, for the following fees: Room, Meal Plan, Resident and Student Activity Fees, Student Services Fees and Parking. These fees will be credited to each student's account. If the reimbursement results in an overpayment on the student account, NDNU will forward a refund check to the student's home address listed on their portal. Because of the Shelter in Place status, these checks will be dispersed as quickly as possible, with an expected date for distribution of May 15, 2020.

Please refer to the NDNU community communication from [April 6 here.](#)

Information on NDNU teaching online/remote, commencement, housing, refunds, and student employment is [available here.](#)

We remain in "Shelter-in-place" status. We urge you to please follow [national](#), [world health organization](#), [state](#) and [regional](#) news to stay updated on most recent updates.

Please continuously refer to our FAQ page for most recent updates on the [Future of NDNU.](#)

STUDENT WELLNESS SERVICES

Student Wellness Services continues to work with our students via tele-mental health. [Please click here for more information](#). Additional information can also be [found here](#). A full list of resources by county is also [available for download here](#).

NDNU RESIDENTS

Our door-to-door, bed-to-bed checks remain in place as daily standard practice in an effort to keep our community safe. Please continue to follow [CDC recommendations](#). Students, please follow stipulated guidelines from [Public Safety](#) and [Housing](#) when on campus.

If you experience any COVID-19 symptoms, please self-isolate and promptly reach out to Annabelle Bautista at agbautista@ndnu.edu or call (650) 508-3759.

DISCOVER FUN ACTIVITIES WHILE SHELTERING-IN-PLACE

NDNU EMPLOYEES (FACULTY & STAFF)

NDNU currently has essential employees coming to campus, including NDNU's public safety officers, custodians, facilities engineers, and housing staff. We are asking other employees and faculty who are able to perform job duties from home to continue to shelter in place for their health, safety and those of their family members.

For employees who do come to campus, please check in with Public Safety and let them know you are on campus and your location. The Public Safety phone number is 650-508-3502 or publicsafety@ndnu.edu. We appreciate everyone's support during this critical time.

CAMPUS STATUS

For departmental assistance, please contact NDNU staff via e-mail.