

STUDENT COMPLAINT PROCEDURE NOTICE
NOTRE DAME DE NAMUR UNIVERSITY

Notre Dame de Namur University takes very seriously complaints and concerns regarding the institution. If you have a complaint regarding Notre Dame de Namur University, you may present your complaint to:

The Office of the Provost at provost@ndnu.edu

You will receive a written explanation of the campus process for addressing your particular complaint(s) and an answer any to questions you may have to assure you a fair process.

If you believe that your complaint warrants further attention after exhausting all the steps outlined in the writing given to you by the Office of the Provost, and your complaint is about the institution's compliance with academic program quality and accrediting standards, you may contact:

The Western Association of Schools and Colleges Senior College and University Commission (WSCUC) at <http://www.wscuc.org/comments>. WSCUC is the academic accrediting body for Notre Dame de Namur University.

If you believe that your complaint continues to warrant further consideration after exhausting the review of either WSCUC or the investigative team representing Notre Dame de Namur University, you may contact the Bureau for Private Postsecondary Education (BPPE) for review of your complaint. The BPPE may be contacted at:

Bureau for Private Postsecondary Education
1747 North Market Street, Suite 225
Sacramento, CA 95834
Telephone: (916) 574-8900
FAX: (916) 263-1897
Website: <http://www.bppe.ca.gov>

Notre Dame de Namur University has entered into a cooperative relationship with the Bureau for Private Postsecondary Education to review and act on complaints concerning NDNU, in accord with California Education Code Section 94874.9.

Most complaints made to media outlets or public figures, including members of the California legislature, Congress, the Governor or individual Board of Trustees members of Notre Dame de Namur University, are automatically referred to the university President's or Provost's Office.

Nothing in this disclosure limits any right that you may have to seek civil or criminal legal action to resolve your complaints.

Notre Dame de Namur University has provided this disclosure to you in compliance with the requirements of the Higher Education Act of 1965, as amended, as regulated in CFR 34, Sections 600.9 (b) (3) (State Authorization) and 668.43(b), and in accord with the California Education Code Section 94874.9.